

As a general rule, you hit the enter key after each command you type – or after and prompt you do not need to respond to.

How to Log In to the Nortel PBX

First, just hit enter – then see below – what you type is in yellow.

OVL111 BKGD 44

>LOGI admin1 (admin1, or the name you were instructed to use)

PASS? 0000 (enter the password you were instructed to use)

WARNING: THE PROGRAMS AND DATA STORED ON THIS SYSTEM ARE LICENSED TO blah-blah-blah
TTY #01 LOGGED IN ADMIN1 10:16 13/8/2008

Now you are logged in

How to Change a Name

Remember the comma after the first name and before the space when typing in the person's name.

>LD 95

CND000

MEM AVAIL: (U/P): 9806820 USED U P: 1108218 193313 TOT: 11108351

REQ chg

TYPE name

CUST 0

DIG

DN 1391

NAME Linda, Allen

DISPLAY_FMT

DN

DCNO

MEM AVAIL: (U/P): 9806820 USED U P: 1108218 193313 TOT: 11108351

REQ

How to Add a Name

>LD 95

CND000

MEM AVAIL: (U/P): 9806820 USED U P: 1108218 193313 TOT: 11108351

REQ new

TYPE name

CUST 0

DIG

DN 1391

NAME Linda Allen

DISPLAY_FMT

DN

DCNO

MEM AVAIL: (U/P): 9806820 USED U P: 1108218 193313 TOT: 11108351

REQ

How to check if a phone is disabled – and then enable it.

First you need to find out the "TN" (port). You get that from knowing the DN (extension)

```
>ld 20
PT0000
REQ: prt
TYPE: dnb
CUST 0
DN 1888
DATE
PAGE
DES

DN 1888
CPND
NAME Yolanda Adams
XPLN 13
DISPLAY_FMT FIRST, LAST
TYPE SL1
TN 020 0 00 07 KEY 00 H MARP DES NEW 22 JUL 2008
(2616)
```

Now we know the TN – it's in the gray shaded area above.

Then we can check the status and enable it if we need to - like this

```
REQ stat 20 0 0 7
DSBL (we see its disabled)

.ENLU 20 0 0 7 This command "enables it"
```

How to check if a phone is connected to the phone system

"IDU" it. If it responds with a bunch of info including a SER NUM, we proved the phone was connected/plugged in.

```
REQ IDU 20 0 0 7
ARIES TN: 020 0 00 07
TN ID CODE: M2616
NT CODE: NT2K16GH
COLOR CODE: 03
RLS CODE: 02
SER NUM: 4D6662
```

How to Exit a "LD" (otherwise called an Overlay) – you type 4 stars

```
REQ ****
Or
. ****
```

How to Log Out of the Nortel System – you type 4 stars, then the letters LOGO

```
REQ ****
or
. ****
>LOGO
```